





User Manual



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Retrofit

If your mattress is pre-prepared with a pre-drilled foam core, remove both the top cover and foam insert. Unpack the 'Active' underlay and place on the U-core with the air hose at the foot end of the bed. Thread each of the six straps through the pre-drilled holes and fasten together the press studs to ensure a secure fit.

Replace the foam insert and your new 'Active' top cover. (Refer to page 2, Installing the system)

Alarm Mode

In the event of pressure loss an audible intermittent beep shall sound and the red low pressure led will flash. The audio alarm can be muted by pressing the ALARM MUTE button.

If at any time there is a power failure, a constant audible beep shall sound. Please note that pressing the Alarm MUTE will not function in this case. Power needs to be reestablished for Pump to function correctly.

If power cannot be re-established the alarm may be muted by pressing the power switch to the off position. (Refer to Troubleshooting section on page 4).

Transport Mode

If it is necessary to move the bed or mattress, simply disconnect the pump power lead and if necessary the air supply hose. When the system is ready to reactivate, follow the "Installing the System" instructions from stage 2 on Page 2.

CPR Procedure

In the event of CPR procedures becoming necessary, disconnect the hose connector from the pump by pressing and holding down the red CPR button then pulling firmly away from the pump. Switch off the pump and the mattress will begin to deflate. When CPR is complete reactivate the system following the "Installing the System" instructions on page 2. The *Softform Premier Active*[™] Mattress has been fully tested to comply with the current CPR standard of 4-5cm compression depth. This was achieved at all stages of inflation/deflation. A report on these findings conducted by the Resuscitation Unit at the University Hospital of Wales, Cardiff is available upon request.

Troubleshooting

1) If the system appears to be 'non-functioning' and the 'System in Cycle' light is "out", the mains power is lost.

• Check that the unit is plugged in at both ends and switched on.

• Check/replace fuses in power plug and pump main inlet. <u>This must be undertaken by a suitably qualified and</u> <u>competent electrician.</u>

2) System will not pressurise or pressure is lost:

- Check air hose set is correctly fitted to pump and mattress.
- Check that the air hose is not kinked or crushed in the mattress or by the bed frame.
- Check for leaks in the cell system

Warning: Do not attempt to dismantle pump. Failure to comply with this will invalidate the warranty and may result in electrocution or fatal injury.

Warranty

The *Softform Premier Active*[™] System is manufactured from high quality materials and is designed to operate highly effectively and efficiently. The Active System component parts are covered by the following warranty periods:

- Cover Warranty 48 months
- Foam Warranty 96 months
- Pump Warranty 24 months
- Underlay Warranty 24 months

In the event of the need to return the product under warranty, please contact Customer Services on +44(0)1443 849200 who will arrange collection and upon inspection resolve the enquiry appropriately. Decontamination procedures must be adhered to prior to returning any product.

General Description

The Softform Premier Active[™] mattress system is a pressure relieving static mattress that contains an alternating air cells insert.

The Softform Premier Active[™] mattress system acts as a static pressure reducing support/mattress for patients at High Risk, that can; by facilitating the air pump, introduce effective alternating pressure if the patients condition requires alternating pressure therapy.

The complete system comprises of:

 A mattress insert comprised of alternate inflatable air cells that connect to a twin air connector hose.
A micro-processor controlled air pump unit.
A 5 metre power lead

Instructions for Use

• Remove all packaging before use.

• Place the *Softform Premier Active*[™]Mattress directly onto a bed frame.

• To ease storage and handling, on occasion the *Softform Premier Active*^M Mattress is compact rolled. Whilst this in no way effects the performance or longevity of the product, it is advisable that the product be unrolled within 7 days of receipt. When the mattress is unrolled for the first time, allow to recover for a minimum of 1 hour before use, to optimise performance.

Technical Specification

Pump Unit		
Main Supply		220/240 AC 50Hz (EURO)
Rated Input Currer	nt	1A
Supply Fuse		2 x F1A
Noise Level		<32 Db
Classification		Class 1 Type B
Cycle Time		10 min
Size		237mm x 177mm x 65mm
Weight		2 Kg
Air Flow		4 Ltr per min
Operating Pressure	2	60mm/Hg
Tested to		EC Directive 89/336/EEC BS EN 55022 1998 EN 61001-1-2 1993
Manufactured to Comply to		EN 60601-1
Mattress		
Cover	Two-way	v stretch, vapour permeable, water-resistant
Foam	Blue – Gr. RX 39/200 – Single piece foam 'U' core Pink – Gr. RX 39/120 – Deep contoured insert pad	
Size	197cm x 88cm x 15.2cm - Standard Size (Other sizes available upon request)	
Weight	13 kgs	
Fire Retardency	BS 5852: 1982 ignition sources 0, 1 and crib 5 Cover tested to BS7175:1989 and composite test BS 7177: 1996 ignition sources 0, 1 and crib 5	

Service & Maintenance

The Softform Premier Active[™] system is designed to be maintenance free however; the system should be checked periodically for damage or excessive wear. The mains lead and hose connections should be carefully checked for damage including kinks. If any problems occur that cannot be simply rectified, please contact Customer Services on +44 (0)1443 849200.

Cleaning & Infection Control procedures/decontamination

Always use universal precautions, especially where the product is known or suspected to be contaminated. Always refer to your Infection Control Manual for advice.

The mattress cover may be wiped clean using a solution of neutral detergent and hot water, applied with a single use wipe.

Alternatively, covers can be decontaminated using a freshly prepared solution containing 1,000 ppm (0.1%) available chlorine at room temperature. When covers are immersed in solutions of hypochlorite, contact should be maintained for at least 30 minutes.

DO NOT USE ALCOHOLS OR PHENOLS.

For heavy soiling the removable cover may be laundered at 71°C with a dilute detergent solution.

Following application the cover should be rinsed with clean water and thoroughly dried before placing back on the product.

The Active insert may also be wiped down using a solution of neutral detergent and hot water, applied with a single use wipe.

The pump unit, tubing and mains lead may be wiped over with a neutral detergent. ALWAYS ENSURE THE MAINS SUPPLY HAS BEEN DIS-CONNECTED. TRY TO AVOID WETTING THE PUMP.



Position the Pump Unit at the end of the bed



Remove the "Active" twin hose from the mattress and connect it to the pump. An automatic click will signify a secure connection.

Connect the Active twin hose line to the Pump.



Insert the power connector and ...



...switch power on."

Connect the mains power lead to the pump and a suitable power supply. Switch on the mains power and the pump switch. The system will start to pressurise, indicated by a flashing green led (System in cycle) and three audible beeps.

Once operating pressure is reached the green light will be permanently illuminated and the pump will emit three short audible beeps.

Installing the System

Place the pump unit at the end of the bed, preferably hung by the built in pump hooks. The pump may be placed on the floor. (This will not affect the pump performance, but may expose it to possible damage).